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# **Managed Security**

Built from the ground up industry experts keeping your data, assests and people safe

## Your Ideal MSSP

Our Managed Security provides robust and reliable protection for your business's digital assets. Our team of security experts offers comprehensive security solutions that are tailored to your specific needs, ensuring that your systems and data are protected from the latest threats. We employ industrystandard security measures, including intrusion detection and prevention, firewall management, and vulnerability scanning. Our service includes ongoing monitoring and proactive threat response, enabling us to quickly identify and mitigate any security risks. You can rest assured that with Wowrack as your managed security provider that your business will be protected against both known and emerging threats, giving you the peace of mind you need to focus on your core business objectives.

## **Exclusive Benefits**

- Unlimited technical support
- Remote hands
- On-premises support
- Hardware on-hand
- Configuration management
- 24x7x365 on-site tech specialist
- 2-factor bio-encrypted security
- Scalability
- 24x7 manage & maintenance
- Zero-day security patching
- Comprehensive core care
- And many more!



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## The Wowrack Difference

### **Broad Visibility**

The Concierge Security Team investigates and triages incidents by analyzing security telemetry gathered from both internal and external networks, endpoints, and cloud environments. This data is enriched with various threat feeds, OSINT information, CVE details, ATO data, and more to provide a comprehensive view and context to each incident. As a result, the team can provide detailed and nuanced insights into each incident, thanks to the granular visibility provided by this process.

### Customer Portal & Insights

The specially designed graphical user interface (GUI) allows users to interact with their Concierge Security Team (CST), view their security score, and access important information. Additionally, the GUI provides visibility into any open tickets, enabling users to stay up-to-date on their security incidents and receive real-time updates on their progress.

### **Endpoint Threat Detection & Response**

our security solution offers enhanced threat detection capabilities and endpoint intelligence that allow our engineers to gain deep insights into your security posture. Additionally, our X Sysmon event monitoring provides east/west visibility, enabling us to detect and track lateral movement of threats. Our service also includes weekly endpoint reporting to provide you with a detailed overview of your security status. Finally, we provide managed containment to ensure that any detected threats are immediately contained and neutralized.

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## **More Than an MSSP**

Wowrack is more than your average Managed Security provider. Meaning, we offer a range of services including; Managed Services (MSP), Managed Backup, Infrastructure As A Service (IaaS), and many more!

For over 20 years, we have been the one-stop shop that takes care of all of your information infrastructure needs. Scale and customize to your liking as your company grows. We offer colocation services throughout Asia, Europe and the United States including Jakarta IN, Surabaya IN, Amsterdam NL, Seattle WA, Dallas TX, Buffalo NY, and more.



## Why Wowrack?



#### We Are Always Here For You

Our global network of operations as well as our Smart Hands & Eyes services offer 24x7x365 support to you, ensuring the smooth operation of your critical infrastructure through continuous monitoring, rerouting of data, and providing ondemand assistance from elite team of IT professionals.

#### **Compliant And Secure**

Our security measures go above and beyond industry standards with security certifications and additional provisions to meet customers' compliance requirements, including privacy regulations like the General Data Protection Regulation (GDPR).



## To learn more about Wowrack and our services, please visit:

#### www.wowrack.com

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### About

Wowrack (Wow Technologies, Inc.) is a multinational IT company that provides various cloud infrastructure, backup and disaster recovery, colocation, and cybersecurity solutions.

Ever since 2001, we have always been striving to be more than a service provider—a partner. Dollars and cents might be an integral part of running a business, but we value relationships with our customers over anything. In delivering our products and services to cater your needs, there is one thing that we always keep in mind: we must deliver what your business actually needs. Not too much, not too little. Just the right amount.

#### **Managed Security**

#### Flexible And Scalable

We offer you tailored colocation, cloud, IT infrastructure, and security services that give your business the flexibility and scalability needed to succeed. Our team will work closely with you to understand your unique requirements and develop customized solutions that will meet your needs. Whether you're a startup or an established enterprise, we have the expertise and resources to help you achieve your goals.

Wowrack offers you more than managed security. From colocation to cloud infrastructure managagement, Wowrack has you covered 24x7x365